

MUDIVI TOURS PRODUCT CATALOG

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1. PURPOSE

The purpose of this document is to outline the MudiVi Tours Products and Services.

2. SCOPE

This document is intended to be used by individuals and businesses interested in the products of MudiVi Tours.

3. APPLICABILITY

This document includes all operational and non operational MudiVi Tours businesses and intellectual property. This includes services that are retired, current or in the pipe line but focuses on the current consumable services.

4. INTRODUCTION

MudiVi Tours was founded in 2008 by Molamudi Mashego. The initial focus of MudiVi Tours was tourism but the business has grown to include other tourism related products.

4.1 TRANSPORTATION AND TOURISM

These services are mainly tourism and transport services that include airport, hotels, shuttle and other related transport services. The main objective of MudiVi Tours is to be a leader in providing transportation and tourism products in South Africa. To transport our tourists we use Toyota Quantum GL buses as approved by the Department of Transport. Each passenger on the bus is ensured for one million rands passenger liability. The bus is under 24 hour tracker surveillance system.

4.2 ACCOMODATION

Based in Windmill Park, Ekurhuleni in Gauteng, The MudiVi accommodation portal is design to capture the interests of the Tourism industry. We have single rooms for individuals and double rooms for two people sharing. Parking, Food and Entertainment may also be bundled with these accommodation services and products.

4.3 AGILE SERVICES

Agile services are services that are bundled by the customer from a selection of products and services from the Product Catalogue to suit the customer's needs.

5. TRANSPORT SERVICES

5.1 HOTEL SHUTTLE

5.1.1 Pricing

The pricing of hotel shuttle services are structured into two parts, per event or per trip. For an event the billing is for the duration of the event. If the shuttle is for a once off trip then the billing will be based on the distance travelled from the hotel.

5.1.2 Features

This service is mostly available in Gauteng. Shuttle services are provided in Mpumalanga on request.

5.1.3 Support

Support for these services is provided 24 Hours on the telephone. Other supporting services include road assistance, and emergencies.

5.1.4 See Contact Information on last page of document

5.2 TOURISM

5.2.1 Pricing

Tourism and related products are the most common in our product range. Tourism products are priced depending on the province the tour is taking place. Gauteng prices will differ from Mpumalanga.

5.2.2 Features

Our tourism covers national attractions and national heritage sites. We have partnership with the Mpumalanga Tourism Authority since Mpumalanga is known as the South African tourism destination of choice.

The bookings can be done by phone or via the internet. The excursion may include a Tour guide if requested. Accommodation can also be booked concurrently. Customer may be assisted to book other services from other service providers other than MudiVi Tours, but MudiVi Tours can not be held responsible for other bookings other than those of MudiVi Tours.

5.2.3 Support

Support for these services is provided 24 Hours on the telephone. Other supporting services include road assistance, and emergencies.

5.2.4 See Contact Information on last page of document

5.3 CORPORATE TRANSPORT

Corporate transportation includes but not limited to Team Excursions, Executive Strategy Sessions, Executive Travel, Team Building, etc. This service is limited to Gauteng.

5.3.1 Pricing

A Preferred Supplier Contract, a tender or the registration within the Procurement department Supplier database is a way we invoice corporate travel. The prices are often fixed or negotiated with the Procurement department.

5.3.2 Support

Support for these services is provided 24 Hours on the telephone. Other supporting services include road assistance, and emergencies.

5.3.3 See Contact Information on last page of document

5.4 INTER PROVISIONAL TOUR GUIDE

5.4.1 Pricing

Inter provisional tours are tours over provinces; special rates are often negotiated due to the different pricing systems in different provinces.

5.4.2 Features

Provincial tours can be guided or unguided. Guided tours have a predefined route and fixed sites to see while unguided tours are controlled by the tourists who requested MudiVi Tours services.

A trained tour guider guides all tours on request and at an additional fee.

5.4.3 Support

Support for these services is provided 24 Hours on the telephone. Other supporting services include road assistance, and emergencies.

5.4.4 See Contact Information on last page of document

5.5 AIR PORT SHUTTLE

5.5.1 Pricing

All air port shuttles are from the OR Tambo International and surrounding air ports in Johannesburg. The pricing of these products are billed per kilometre from the air port to the specific destinations. Shuttles are normally a one way trip with no returns.

5.5.2 Features

The bookings can be done by phone or via the internet. The excursion may include a Tour guide if requested. Accommodation can also be booked concurrently. Customer may be assisted to book other services from other service providers other than MudiVi

Tours, but MudiVi Tours can not be held responsible for other bookings other than those of MudiVi Tours.

The airport shuttle pick up at the air port to the following destinations

Centurion

Drakensberg

Fourways

Johannesburg

Katlehong

Kruger Park

Madikwe

Midrand

Mpumalanga

Pretoria

Rosebank

Sandton

Sun City

Vaal

Vosloorus

And surrounding areas

5.5.3 Support

Support for these services is provided 24 Hours on the telephone. Other supporting services include road assistance, and emergencies.

5.5.4 See Contact Information on last page of document

5.6 AGILE TRANSPORT SERVICES

5.6.1 Pricing

Agile services are very versatile and they can not be pre charged based on anything. Prices here are charged as you use.

5.6.2 Features

5.6.3 Support

Support for these services is provided 24 Hours on the telephone. Other supporting services include road assistance, and emergencies.

5.6.4 See Contact Information on last page of document

6. ACCOMODATION SERVICES

Single and double rooms are available. Covered and uncovered parking is also available for any duration of stay.

6.1 DAILY RATES

6.1.1 Pricing

Daily rate are available for single and double rooms. Additional charge is levied for breakfast, lunch and supper.

6.1.2 Features

Covered parking is available for double rooms and uncovered parking is available for single rooms.

6.1.3 Support

Support for these services is provided 24 Hours on the telephone. Other supporting services include road assistance, and emergencies.

6.1.4 See Contact Information on last page of document

6.2 MONTHLY RATES

6.2.1 Pricing

Daily rate are available for single and double rooms. Additional charge is levied for breakfast, lunch and supper.

6.2.2 Features

Covered parking is available for double rooms and uncovered parking is available for single rooms.

Double room accommodation also provides an option for sharing adults to come with kids.

6.2.3 Support

Support for these services is provided 24 Hours on the telephone. Other supporting services include road assistance, and emergencies.

6.2.4 See Contact Information on last page of document

6.3 EVENT BASED ACCOMODATION

To Event based accommodation is structured around events of fixed duration like soccer matches, conferences, seminars, tours, excursions and related events. Inquire for discounted prices

6.4 MUSIC EQUIPMENTS AND SOUND HIRE

6.4.1 Pricing

Music equipments are separately for hire and the music band can also be hired separately. Pricing vary and depends on the instruments and the occasion.

6.4.2 See Contact Information on last page of document

7. APPENDIX

7.1 SUMMARY OF PRODUCTS AND SERVICES

Tourism

- Hotel shuttle
- Tourism
- Corporate transportation
- Provincial Tour guide

Accommodation

- Single rooms
- Double rooms
- Daily rates
- Monthly rates

Catering

- Tents hire
- Jumping Castle.
- Pots and Stove hire
- Wedding
- Parties
- Coffee Shop
- Bar

8. CONTACT INFORMATION:

General Products and Services:

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